

Children's
create, imagine, play and learn



FAIRYLAND

Updated 11/8/09

www.fairyland.org 510 452 2259

699 Bellevue Avenue Oakland CA 94610

Field Trip Preparation - Before your visit

Thank you for making a reservation to visit Children's Fairyland. In order to get the most from your field trip, please read the following information well in advance of your visit.

School Identification Labels (Very Important)

Please have everyone in your group, including adults, wear visible labels with the name and phone number of the school. **For the child's safety, please do not put the child's name on the name tag.**

Chaperones

Please bring a minimum of 1 chaperone for every 5 children. Please keep in mind that, for the duration of your visit, the chaperones are responsible for the behavior of the children they are accompanying. Chaperones are requested to stay with their group and to supervise the students' behavior. It is important for students to be considerate of each other, of their surroundings and the park. **Failure to follow park rules will not be tolerated and will result in expulsion from the park. We reserve the right to refuse service to anyone.**

No Recreational Items Allowed

For the safety of everyone, no roller skates, roller blades, skateboards, bikes or any such recreational items are allowed in the park.

Our preferred bus carrier:

Please consider Michael's Transportation when booking your field trip. They have shown exemplary customer service!
Michael's Transportation Services, Inc.
2029 Bennington Drive
Vallejo, CA 94591
707-643-2099

Payment

Payment for the entire group is due upon arrival. The cost is \$4 per child, teacher, and chaperone. Infants under the age of 1 year are free. Please make your payment in one lump sum, even if you are paying for several classes. If you would like to pay separately for classes, please make separate reservations. Also, before checking in, please have ready an exact total head count of your students and accompanying adults, so that we charge you the correct amount.

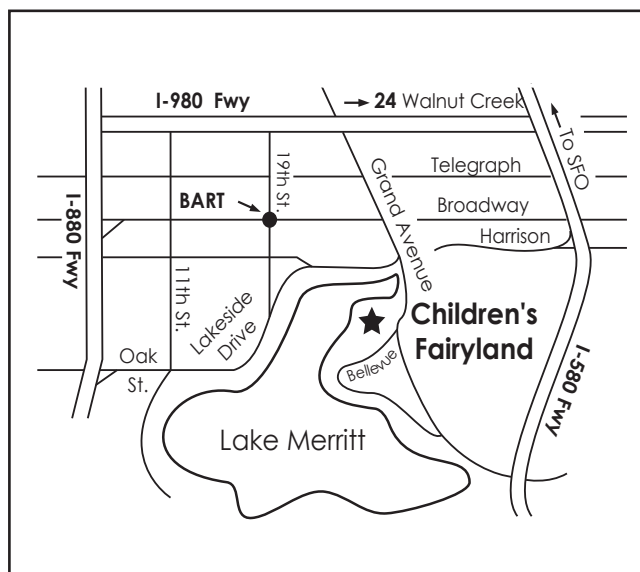
We accept school checks, cash, Visa, MasterCard and Discover. We also accept Unified School District purchase orders sent two weeks in advance. We do not accept personal checks. **Every member of the Field Trip must be present in order for your class to be checked in. Anyone arriving after the Field Trip has been checked in will pay \$7 per person to enter the park.**

For any number of admissions over the prepared school checks or purchase orders, an additional payment (cash and/or credit card) must be made at that time. A refund will be mailed back to the school for any overpaid amount. If the teacher chooses, this overpayment can be used for the purchases of Magic Keys for \$2 each, which are good for a lifetime.

Magic Keys

Magic Keys activate the Storybook Boxes throughout our park. There are 25 throughout the park, they tell 2-5 minutes stories and sing songs. Magic Keys are \$2 each and are yours to keep and use for your next Field Trip. 1 Magic Key per group is enough, though many parents and children like to have their own.

Directions



This information is also available on our website:
www.fairyland.org

Marin, Richmond, San Francisco, Walnut Creek & Berkeley

Take 580 East (toward Hayward)

Take Harrison Street Exit in Oakland. Turn right on Harrison. Turn left on Grand Avenue. Fairyland is one block over on the right-hand side at the intersection of Grand and Bellevue.

Hayward, San Leandro & Pleasanton

Take 580 West

Take Mac Arthur/Harrison Street Exit in Oakland. Turn left on Harrison and go for about half a mile. Turn left on Grand Avenue. Fairyland is one block over on the right-hand side at the intersection of Grand and Bellevue.

San Jose, Hayward & Fremont

880 North, Nimitz Freeway

Take Oak Street Exit in Oakland. Turn right on Oak Street. Oak Street merges into Lakeside Drive. Turn right on Grand Avenue. Fairyland is one block over on the right-hand side at the intersection of Grand and Bellevue.

Once you arrive at Fairyland

Parking

Parking signs displayed on Bellevue Avenue indicate that there is 2 hour parking available from 6:00 am – noon, Monday through Friday. After 1:00pm, parking is \$2.00 for every 2 hours

Checking In

When you arrive at Fairyland, please follow the instructions below:

1. If you are arriving by bus: the bus will drop you off in front of a brick wall on Bellevue Ave. Please instruct your class to sit on the wall. If you are arriving in cars: please line up your class in front of Fairyland on the paved walkway leading towards the entrance to the park. **Every member of the Field Trip must be present in order for your class to be checked in. Anyone arriving after the Field Trip has been checked in will pay \$7/person to enter the park.** The Field Trip Coordinator will meet you to facilitate your speedy entrance to the park. If you have lined up and the Supervisor has not yet met you, please notify the ticket window that you have arrived. At this time the Supervisor will confirm the final count of children and adults in your class.
2. The Field Trip Supervisor will escort the person who is paying for the class up to the ticket window to arrange for payment. Only individuals who are going to pay should get in line.
3. Once payment is completed, the Supervisor will walk your class through the park gates in a single file line and a final count by the ticket window will take place. The person paid for the trip should be the last in line to ensure that the whole class has entered.

Special Needs

Please let us know if any group member has special needs. We will do our best to accommodate them.

Set Meeting Time & Place

Please make sure all students and chaperones know when and where to meet for lunch and/or departure. The doorway is not a good meeting place, as it is our only entrance/exit. We suggest the blocks in the plaza next to the 3 Little Pigs.

Storage

There is no storage space at the park, so we encourage everyone to keep lunches and backpacks on the bus until needed.

During Your Visit

Active Chaperoning

Please keep in mind that chaperones are responsible for the behavior of the students they accompany. Although the park is open and self-guided, it is necessary for chaperones to be aware of where their students are and be available to them. Teacher and chaperone involvement in the visit can greatly improve the students' experiences. Chaperones are requested to stay with their group and to supervise the students' behavior. It is important for students to be considerate of each other, of their surroundings and of the park. Littering on the grounds, taking coins from the ponds or harassing the animals and other wildlife will not be tolerated. **Failure to follow park rules will not be tolerated and will result in expulsion from the park. We reserve the right to refuse service to anyone.**

Lost Parents & Children: If your child becomes separated from you and can't be seen, please alert a staff member as soon as possible. Make sure you point out staff members to your children and let them know if they get lost they should tell a staff member and we will help them find their parents.

First Aid

Our First Aid station is located in the main office. If you need emergency assistance, find the nearest staff member or go to the main office.

Guests with Disabilities: Please be aware the hills that cross over our creeks near Willie the Whale and our Teddy Bear Picnic area are not wheelchair accessible.

Restrooms

There are three sets of restrooms in the park; one is located next to the Puppet Theatre, one on the other side of the Humpty Dumpty Wall and the last one in Old West Junction, behind the Johnny Appleseed Café.

Re-entering the Park

When students or chaperones leave the park, please stamp your hands at the ticket window.

Lost and Found Items

All lost and found items should be turned into the Magic Lamp Gift Shop or the Main Entrance,

Lunch Break

The Johnny Appleseed Café offers a great variety of foods; including sandwiches, fruit, hot dogs and nachos. **The tables located at the cafe are only available to those who have purchased their lunches there.**

Bringing Lunch

If you have brought lunches, we would recommend that you keep them stored in your vehicle or bus until your chosen lunchtime. There are picnic tables available in the Teddy Bear Picnic Grove. However, please be sure to clean up after your group, using the garbage boxes placed throughout the park. If you need additional garbage bags, check with office staff.

Magic Lamp Toy Shop

The gift shop sells a wide variety of books, educational toys and other fun items. We encourage you to bring your students to the store but request that you observe the following guidelines:

1. For each five students that enter into the gift shop, there must be one chaperone present and providing oversight. (No more than 1 chaperone and 5 students at a time.)
2. Please do not open merchandise; a staff employee will assist you.
3. Keep all purchases in the bag, with the receipt, as proof of purchase until you leave the park.
4. Food, beverages, backpacks and fanny packs are not permitted in the store.

Thank you for visiting Children's Fairyland!